Software Design & Implementation

Project Plan

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# Requirements List:

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| --- | --- | --- | --- | --- |
| **No** | **Requirement** | **Priority** | **Implications** | **Tasks** |
| 1 | Users **must** be able to send, receive and view messages through the application | MUST | Without this feature, the application’s primary function would not be possible as a message exchange platform relies on users being able to send and receive messages | **T2.1.0:** Setup and Configure Client/Server using MQTT  **T4.0.0:** Implement User Interface |
| 2 | Users **must** be able to create chat rooms (rooms with more than two contacts) | MUST | A key feature in a messaging platform is the ability to chat with more than one person simultaneously, hence, the need for chat rooms | **T2.1.1:** Setup and Configure Client/Server using MQTT  **T3.2.0:** Create separate user classes |
| 3 | The user that creates the chat room **must** be classified as Admin | MUST | This is to prevent other users from making modifications to a chat room when they did not create it | **T3.0.0:** Create separate user classes |
| 4 | The moderator **must** be able to invite and remove users from a chatroom | MUST | This allows for a chat room to expand its user base numbers or remove certain members if necessary | **T3.1.1:** Create separate user classes |
| 5 | Moderators **must** inherit all the admin permissions; however, Moderators **cannot** demote the Admin | MUST | The functionality of the Moderator and Admin is essentially the same, however, the Admin is the owner of the chat room, hence, moderators should not be allowed to demote or remove them as owner | **T3.1.0:** Create separate user classes |
| 6 | Application **must** provide a friendly User Interface (UI) | MUST | A welcoming and friendly UI ensures user retention and ease of use. The UI should not drive users away due to its complexity | **T1.0.0:** Design User Interface |
| 7 | Users **must** be able to see the active users in the chat room | MUST | Allowing a user to view other active users allows them to know who is available to chat | **T4.0.2:** Implement User Interface |
| 8 | Users **must** be notified when a new notification is received | MUST | A notification system ensures that users are always up to date with new conversations happening in their chats and chat rooms | **T5.0.0:** Implement event listeners |
| 9 | Clients **must not** connect directly to other clients without a server or a broker | MUST NOT | This is necessary as it would otherwise present itself as a security risk | **T2.0.0:** Setup and Configure Client/Server using MQTT |
| 10 | A server or a broker **must** allow multiple authorised clients to connect to it | MUST | A message exchange platform is going to have several users on it; hence, the broker must be capable of connecting with multiple clients | **T2.0.1:** Setup and Configure Client/Server using MQTT |
| 11 | Users **must** only access their space after the login | MUST | Having users access another user’s space would breach security and privacy protocols | **T6.0.1:** Implement security features and protocols |
| 12 | Passwords **must** be saved securely locally | MUST | This is necessary as it would otherwise present itself as a security risk | **T6.0.0:** Implement security features and protocols  **T9.0.0:** Setup a local database |
| 13 | Application **must** adhere to all local (and international) privacy laws | MUST | With laws like the General Data Protection Regulation (GDPR), modern-day applications must respect and handle user data appropriately | **T6.0.2:** Implement security features and protocols |
| 14 | Application **must** list all the personal contacts in the contacts pane | MUST | Users want to be able to view their contacts list and start a chat easily, this method provides them with the necessary tools in an intuitive manner | **T4.0.1:** Implement User Interface |
| 15 | The admin **should** be able to promote and demote users to moderators in chat rooms | SHOULD | This allows the Admin to provide chosen users with privileges to make modifications to the specific chat room; especially useful in cases where it is a large chat room, and the Admin cannot manage this on their own | **T3.0.1:** Create separate user classes |
| 16 | The moderator **should** be able to create and delete channels in the chatroom | SHOULD | Creating discussion threads within a chat room prevents the primary discussion thread from being flooded with several concurrent conversations | **T3.1.2:** Create separate user classes |
| 17 | The moderator **should** be able to delete a user’s messages in the chatroom | SHOULD | In the case a user sends an inappropriate message to a chat room, the moderator can then remove it immediately to avoid the message distressing other chat room members | **T3.1.3:** Create separate user classes |
| 18 | Users **should** be able to change their status | SHOULD | Users may be preoccupied with other tasks or do not wish to be disturbed, hence, would like the ability to modify their availability status within the application | **T7.0.0:** Develop user profile and control panel |
| 19 | User **should** be able to change their details including their picture | SHOULD | A customization feature that allows a user to share their details with their contacts (i.e., profile photo, name, email) | **T7.1.0:** Develop user profile and control panel |
| 20 | Files transfer **should** only start if the contact clicks on the link | SHOULD | This acts as a security feature to prevent the accidental download of malicious files | **T6.1.0:** Implement security features and protocols |
| 21 | Messages **should** be sent and received within 5-10 seconds | SHOULD | A performance requirement so that users do not spend too long waiting on a response from a contact | **T2.2.0:** Setup and Configure Client/Server using MQTT |
| 22 | Users **should** be logged off automatically after a specific amount of time | SHOULD | Prevents the system from being burdened by a user that is not active. This also doubles as a security feature to prevent an unsupervised account being compromised | **T6.2.0:** Implement security features and protocols |
| 23 | User pictures **could** be displayed in the channels | COULD | An alternative identification method to just using a user’s name | **T4.1.0:** Implement User Interface  **T7.1.1:** Develop user profile and control panel |
| 24 | Application **could** allow the exchange of files with contacts | COULD | Users may wish to share images or other files with another user, hence the need for file transfer capabilities between contacts | **T8.0.0:** Implement file transfer feature |
| 25 | Users **could** be able to send emoji’s | COULD | Implements an interactivity feature to the application, allowing users to express themselves better | **T10.1.0:** Consider the implementation of additional features |
| 26 | Messages **could** come with sent and read receipts | COULD | Allows a user to know who has read their message and who has not. This is especially useful for urgent or messages of high importance | **T10.0.0:** Consider the implementation of additional features |
| 27 | Application **could** display the full history of the conversation when a specific contact is selected | COULD | Conversation history allows a user to rely on the system for information they may have forgotten about, hence, allowing them to refer to their older conversations | **T2.3.0:** Setup and Configure Client/Server using MQTT |
| 28 | Offline messages **could** be stored in the client-side and transmitted to the target user(s) once they are online | COULD | A user may not have internet access but would still like to send a message, this method ensures that as soon as they are connected to the internet, they can send those pending messages | **T9.1.0:** Setup a local database |
| 29 | Application **could** run on both macOS and Windows-based desktops and laptops | COULD | Not all users use windows devices, hence, the need for an application that runs on other operating systems | **T10.2.0:** Consider the implementation of additional features |
| 30 | Application **could** have a light and dark mode | COULD | Users with visual impairments may require alternative application colour schemes to make the application usable | **T4.2.0:** Implement User Interface  **T7.2.0:** Develop user profile and control panel |
| 31 | Application **could** have text-size customisation | COULD | Users with visual impairments may require alternative text sizes to be able to read their chat messages | **T4.2.1:** Implement User Interface  **T7.2.1:** Develop user profile and control panel |
| 32 | The application **could** have several language options | COULD | International users may require an application with features written in a language they are familiar with to use it | **T4.3.0:** Implement User Interface  **T7.3.0:** Develop user profile and control panel |

# Risk Analysis & Mitigation Plan:

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| --- | --- | --- | --- | --- |
| **Risk No.** | **Description of Risk** | **Probability** | **Impact** | **Mitigation Plan** |
| 1 | Unclear or unrealistic requirements and scope | 2 | 5 | Ensure that all requirements are reviewed by all members of the team and are thoroughly discussed before being confirmed. In addition to this, actively seek out the support from experts (i.e., lecturers and industry professionals) to ensure that the project scope is attainable within the allocated development window |
| 2 | Insufficient knowledge and background research of messaging applications | 3 | 4 | Carry out an intensive research process before beginning the development process to ensure that all team members are well informed |
| 3 | Security breach due to passwords being compromised | 2 | 5 | Add password encryption and (if feasible) two-factor authentication. |
| 4 | Team member falls ill due to ongoing pandemic or is otherwise unable to support the team due to extenuating circumstances | 3 | 4 | Promote the Software Tester to the role available. |
| 5 | Lost data due to technical failure | 2 | 4 | Make regular backups to GitHub and other cloud storage options used by the team. |
| 6 | Tasks go over the allotted time | 2 | 3 | Give buffer for overrun time at end of the project - work to a week before the actual deadline |
| 7 | Team member overwrites an existing file's contents on accident | 3 | 1 | Regularly use version control software (i.e, Git - GitHub) so that the file contents can be easily reverted to an older version |
| 8 | Users struggle to use the application due to unintuitive user interface (UI) | 2 | 2 | Ensure that during the testing stages user feedback is gathered with regards to the usability of the UI |
| 9 | Major bug found in the testing stage | 2 | 2 | Agile development allows for regular testing to prevent large scale bugs at the end of the project. |
| 10 | Team member struggles to engage with the group or is not actively communicating with the rest of the team | 3 | 4 | The team must have frequent check-ins to ensure how all team members are handling their workload and if anyone requires assistance with managing their tasks they are encouraged to seek help from the rest of the team. |
| 11 | Member conflict occurs due to differing opinions | 3 | 5 | The team makes use of the quality vote to make the final decision to resolve the conflict |
| 12 | Team experiences issues with computational resources | 1 | 3 | Contact the team's assigned tutor for support in gaining access to university resources. |
| 13 | Member experiences issues with handling the workload | 3 | 4 | The team reviews the assigned task to break it down amongst other members to help support the struggling member |

# Gantt Chart:

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|  | **December** | | **January** | | | | **February** | | | | **March** | | | | **April** | | | |
|  | W3 | W4 | W1 | W2 | W3 | W4 | W1 | W2 | W3 | W4 | W1 | W2 | W3 | W4 | W1 | W2 | W3 | W4 |
| T1.1.1: Design User Interface - Finalise layout and design |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T2.1.1: Setup and Configure Client/Server using MQTT - Client/Server setup |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T2.1.2: Setup and Configure Client/Server using MQTT - Multiple Clients |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| D1: Project Plan |  |  |  | 17 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T2.2.1: Setup and Configure Client/Server using MQTT - Message Exchange |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T2.2.2: Setup and Configure Client/Server using MQTT - Chat Room Creation |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T1.9.1: Test MQTT function implementation T1/T2.1/T2.2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T2.3.1: Setup and Configure Client/Server using MQTT - Message speed |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T2.4.1: Setup and Configure Client/Server using MQTT - Conversation history |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T1.9.2: Test MQTT function implementation T2.3/T2.4 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T3.3.1: Create separate user classes - Chat Room Creation |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T3.1.1: Create separate user classes - Admin role and permission allocation |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T3.1.2: Create separate user classes - Admin role (Promote and demote users) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T3.2.1: Create separate user classes - Moderator permission inheritance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T3.2.2: Create separate user classes - Moderator (Invite and remove users) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T3.2.3: Create separate user classes - Moderator (Create and delete channels) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T3.2.4: Create separate user classes - Moderator (Delete user messages) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T3.9: Test User classes |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| M1: Class implementation completion |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| D2: Project Design |  |  |  |  |  |  | 7 |  |  |  |  |  |  |  |  |  |  |  |
| T4.1.1: Implement User Interface - Message Exchange |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T4.1.2: Implement User Interface - User contacts pane |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T4.2.1: Implement User Interface - Display user profile picture |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T7.1.1: Develop user profile and control panel - User status |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T7.2.1: Develop user profile and control panel - User profile picture |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T7.2.2: Develop user profile and control panel - Display user profile picture |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T4.9: Test User interface implementation T4.1.X/T4.2.X |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T4.3.1: Implement User Interface - Light and Dark mode |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T4.3.2: Implement User Interface - Customise text size |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T4.4.1: Implement User Interface - Language options |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T7.3.1: Develop user profile and control panel - Light and Dark mode |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T7.3.2: Develop user profile and control panel - Customise text size |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T7.4.1: Develop user profile and control panel - Language options |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| M2: UI completion |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| D3: Reference Manual |  |  |  |  |  |  |  |  |  | 28 |  |  |  |  |  |  |  |  |
| T3.9.2: Test User interface implementation T4.3.X/T4.4.X |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T6.1.1: Implement security features and protocols - Locally saved passwords |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T6.1.2: Implement security features and protocols - Userspace access |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T6.3.1: Implement security features and protocols - Log off user |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T6.1.3: Implement security features and protocols - Privacy Laws |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T6.9: Test Security implementation |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T5.1.1: Implement event listeners - Notification system |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T5.9: Test Event listeners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T8.1.1: Implement file transfer feature - Exchange files with contacts |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T6.2.1: Implement security features and protocols - File transfer confirmation |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T6.9: Test File transfer features and security implementation of the file transfer feature |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T9.1.1: Setup a local database - Locally saved passwords |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T9.2.1: Setup a local database - Offline messages stored locally |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T7.9: Test implementation of database features |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| D4: Test Plan |  |  |  |  |  |  |  |  |  |  |  |  |  | 28 |  |  |  |  |
| T10.1.1: Consider the implementation of additional features - Receipts |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T10.2.1: Consider the implementation of additional features - Emojis |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T10.3.1: Consider the implementation of additional features - macOS version |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| M3: Development completion |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| T8.9: Test implementation of additional features |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| D5: Final Report |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 25 |  |
| M4: Project completion |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |